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## DIGITAL SOLUTIONS

# SYNERGI™ LIFE

## Incident Management module

### Track, analyse and prevent incidents and related costs

The Incident Management module in Synergi Life combines recognized principles and compliance requirements for incident management. Systematic collection, processing, analysis and communication of incident data enables you to prevent incidents, reduce costs and go beyond compliance.

#### **Incident management software**

Synergi Life incorporates years of invaluable experience in the risk and QHSE management from leading companies within energy, transportation, processing industries, governmental organizations, construction and the public health sector.

The Incident Management module will help your company track, analyse and prevent unwanted occurrences and related costs. By improving the efficiency and effectiveness of the incident management processes, the solution will create synergies, improving the bottom line.

#### **Flexible QHSE software with intuitive interfaces**

With limited or no training, users will be able to report in their own language through a simple and intuitive front-end interface.

With the Mobile App it is possible to report incidents online and offline. Synergi Life will then send the information, including alerts and notifications, to those responsible for follow-up and investigation.

The extensive interface, designed for back-office classification and analyses, constitutes support for the full investigation, risk evaluation, loss causation modelling and action management process. The combination of exposure values and targets with registered incidents, events and their subsequent classification values, results in a flexible tool for normalized values and KPI monitoring. With our new analytic capability via the configurable 'drill-down' dashboards, users and management can track workflows at a glance and monitor KPIs and trends in real time.

### **Systematic incident reporting**

A systematic approach to incident management is a collective responsibility, contributing to maintain safe and stable working conditions. Synergi Life provides companies with the ability to analyse and roll up data across complex, multi-layered organizations, allowing you to recognize trends and ensure compliance with requirements. With Synergi Life's powerful dashboards, communicating and sharing information and statistics, including KPIs, is streamlined throughout your organization.

The inbuilt Synergi Life search and reporting tool allows the user to do random searches and to save and distribute favourites. Users can exclude/include information and adjust design based on the needs evident at the moment of report generation. Results are displayed in a number of flexible lists, overviews and reports, or exported to Excel, Word or Power Point.

With the Incident Management module key lessons learned can be shared throughout your company

### **INCIDENT MANAGEMENT MODULE IN SYNERGI LIFE**

- Handle any incident category, near misses, unsafe conditions
- Risk matrix with traffic light indication of risk level
- Documentation of loss and consequence details
- Root cause analyses - multiple model support
- Preventive, corrective and temporary actions - due dates and responsible parties
- Attach case documents - statements, pictures, videos, etc.
- Email distribution of notifications, alerts, reminders, and key lessons learned
- Trending of risk profiles for employees, business areas, work processes, critical machinery, contractors or any other object relevant for analysis
- Statutory compliance reporting and annual, quarterly and monthly performance reports are available online in real time
- Generation of frequencies and KPIs including LTI, TRI, RWC, illnesses, spills, costs etc. for employees and contractors
- Best practice configurations for rapid installation/implementation
- Users can report in their own language
- Easy module add-ons support full risk and QHSE management process as your company grows
- Supports standards such as OSHA, RIDDOR